

Western Health Specialist Clinics Access & Referral Guidelines

SMART Clinic at Western Health:

The SMART (Symptom Management Assessment & Referral Team) Clinic is an MBS Clinic which provides support for palliative patients who require symptom management. Referrals are accepted from Western Health consultants and GPs. Clinics are held at Footscray Hospital and the Sunshine Hospital Radiotherapy Centre.

The clinic works closely with Mercy Palliative Care, the community palliative care service for the Western Metropolitan Region and has a multidisciplinary model including a pharmacist.

Conditions not seen by the specialist team at SMART Cancer Services at Western Health:

- Chronic non-malignant pain
- End stage renal failure and related symptoms (refer to the dedicated Renal Supportive Care Clinic)

Alarm Symptoms:

Where there are concerns about immediate patient safety and management, please direct referral to an Emergency Department.

Access & Referral Priority SMART Cancer Services:

All referrals to SMART clinic are prioritised and seen within 30 days.

Condition Specific Referral Guidelines:

Condition:	Key Information Points:	Clinical Investigations:
<p>Any patient with an advanced progressive, life limiting illness to provide palliative care support focusing on the following areas:</p> <ul style="list-style-type: none">• Pain and symptom management• Support complex decision making in the palliative setting• Assist with establishing goals of care• Support with end-of-life discussions• Medication support and education	<ul style="list-style-type: none">• Please include reasons for referral, current medications and investigation results• Include details of past treatment and response• Details of other services involved in patient care.	<ul style="list-style-type: none">• Past specialist communication or hospital discharge summaries relevant to condition